

Crowne Plaza Heathrow
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The newly refurbished Crowne Plaza Heathrow is conveniently located for all Heathrow airport terminals including the new Terminal 5. The Hoppa Shuttle Bus which operates between the hotel and the terminals is accessible for wheelchair users. At the hotel, 13 Blue Badge car parking spaces are available.

All 463 bedrooms are spacious and modern and equipped with air conditioning and high speed Internet. The hotel provides eight accessible bedrooms, four of which have roll in showers. One room features special hoist facilities and another one is a Twin room with two double beds.

The hotel's new Orwell's Brasserie & Bar offers international cuisine and is fully accessible for wheelchair users. The Irish Pub "Dr O'Driscoll" provides a more relaxing atmosphere, however, the width of the entrance door is limited to 0.73 m. The Conference and Banqueting facilities provide 23 meeting and conference rooms for up to 200 delegates, most of which are accessible for wheelchair users. The hotels Leisure Club Spirit boasts Heathrow's largest indoor pool, a fully equipped gym along with changing rooms which are all fully accessible (there is no hoist to access the pool).

The Crowne Plaza team is aware that each of their guests will have different needs, and they are confident in welcoming disabled guests to the hotel.

ACCOMMODATION – ADAPTED

The rooms are very spacious, allowing a wheelchair turning circle at each side of the bed and within the bathroom. Ceiling track hoist facilities are available in one accessible guest room. It is important to note that the ceiling track in the bedroom is separate from that in the bathroom and the hoist unit unhooks to be carried through. Door locks are activated by a key card and door closers have a delayed action.



Fire alarms are fitted with a strobe light so a visual warning is present for those with hearing impairments. Vibrating pagers can also be provided if required.

Room Features:

- Room size: 3.6 m x 4.6 m, Door Width: 0.88 m
- Low level wireless doorbells, security chain and door viewers
- Low level light switches and air-conditioning controls
- Open plan wardrobes with lowered hanging rails
- Height of bed is 0.58 m, with maximum clear space beside bed of 1.30 m and clear space under bed of 0.14 m
- Portable door chime available
- Bedside emergency pull cord and telephone
- Low pile carpeting
- Waterproof sheets available on request
- Other in-room facilities include: Direct dial telephone with voicemail facilities, trouser press, radio/television with satellite channels and pay movies, iron/ironing board, tea & coffee making facilities, hairdryer, en-suite bathroom, mini bar, data port and international modem connection
- 2 rooms are connecting with PA/ carer's room



Bathroom features:

- Hinged door opening into bathroom, door width: 0.85 m
- Fitted bathroom with easy access bath, allowing space to transfer from a wheelchair to the bath
- All taps set to a safe temperature of 41 degrees
- Accessible toilet and basin, along with numerous grab and support rails
- Towels and other bathroom supplies have been placed at an accessible height
- Two emergency pull cords (one at the side of the WC and one beside the bath)
- Accessible toilet at 0.5 m from floor to seat
- Toilet obstructions if any: None
- Basin at 0.7 m from floor to bowl top
- Height of bath tub side: 0.55 m
- Bathtub grab bar size and position:
2 bars (1 at side of bath and 1 at end of bath). 3.5 cm diameter, one approx. 1.22 m long, mounted horizontally, one approx. 0.6 m long mounted vertically
- Bath Seating: Seating area at rear of tub measures approx. 0.4 m wide by 0.75 m deep

Additional Features:

- Accessible Club Lounge
- Bar and restaurant fully accessible
- Evacuation Chair available in the event of a fire
- Menus and literature available in large print
- Assistance dogs welcome
- Special diets can be catered for if notice is received in advance
- Lightweight cutlery and beaker available on request